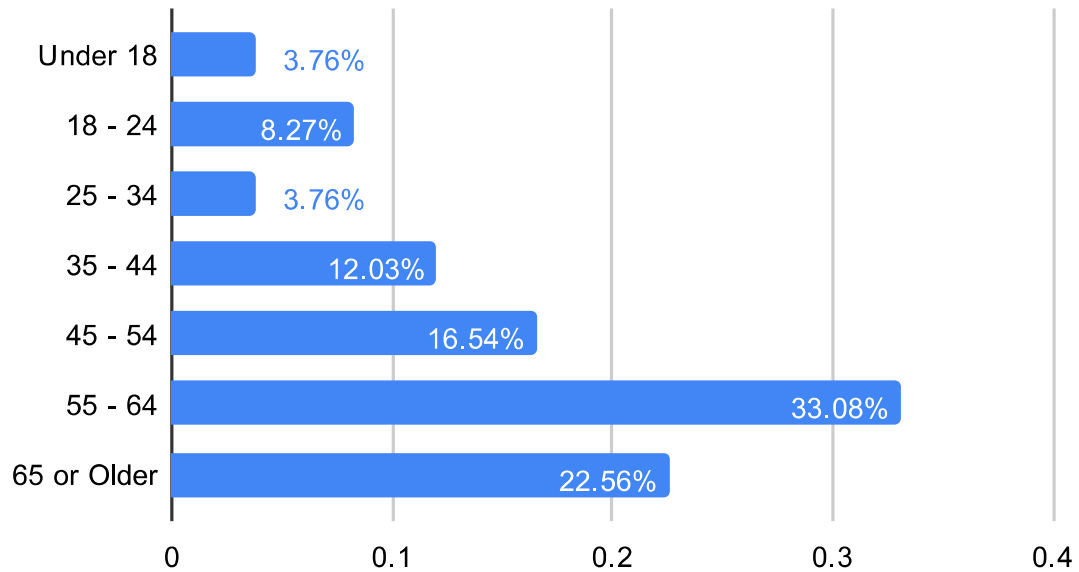


Kilmun Community Council bus service survey

Question 1: What is your age?

Total Responses:	133	
Responses Skipped:	0	
Answer Choice	Response (No.)	Response (%)
Under 18	5	3.76%
18 - 24	11	8.27%
25 - 34	5	3.76%
35 - 44	16	12.03%
45 - 54	22	16.54%
55 - 64	44	33.08%
65 or Older	30	22.56%

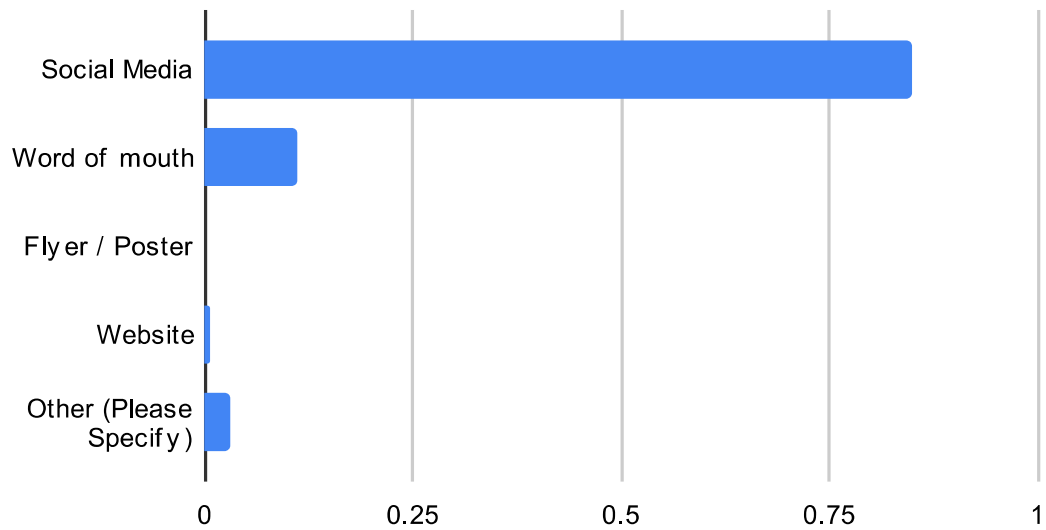


At least we can go to the cinema again on a weekend and maybe have a glass of wine between film finishing and getting the bus as ppreviously.

Question 2: How did you hear about the bus communities exchange?

Total Responses:	133
Responses Skipped:	0

Answer Choice	Response (No.)	Response (%)
Social Media	113	84.96%
Word of mouth	15	11.28%
Flyer / Poster	0	0.00%
Website	1	0.75%
Other (Please Specify)	4	3.01%



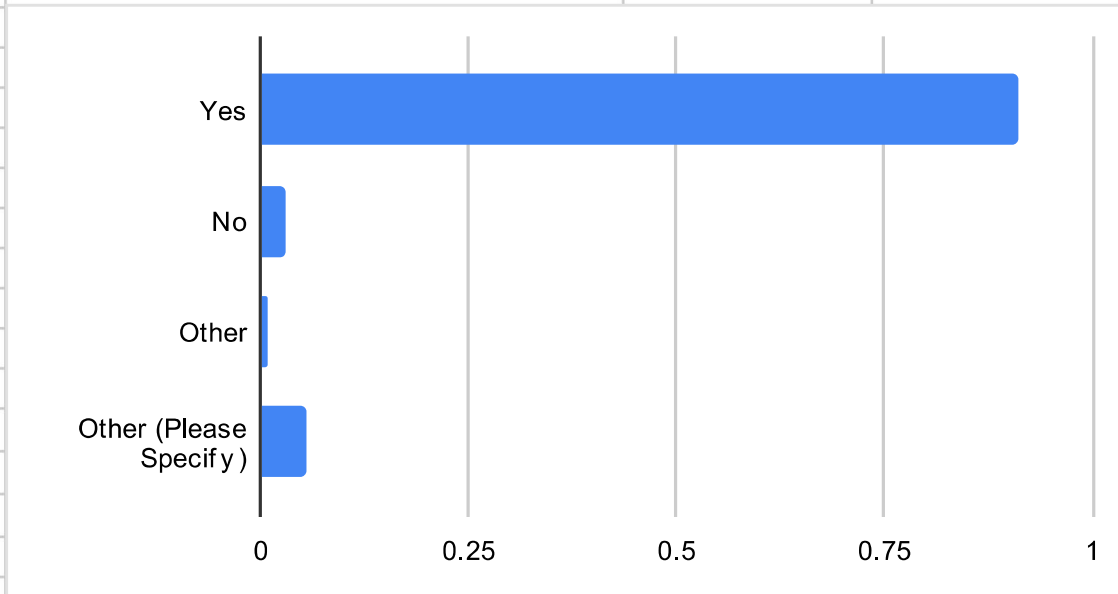
Break Down of Other (Please Specify) Answers:
Ardentinny Community Council
Community Council Member
KCC Vice Convenor

Neighbour shared on Facebook

Question 3: Would you use a Friday and / or Saturday night 23:00 bus service from Dunoon to Ardentinnay / Glenfinnart?

Total Responses:	132
Responses Skipped:	1

Answer Choice	Response (No.)	Response (%)
Yes	120	90.91%
No	4	3.03%
Other	1	0.76%
Other (Please Specify)	7	5.30%



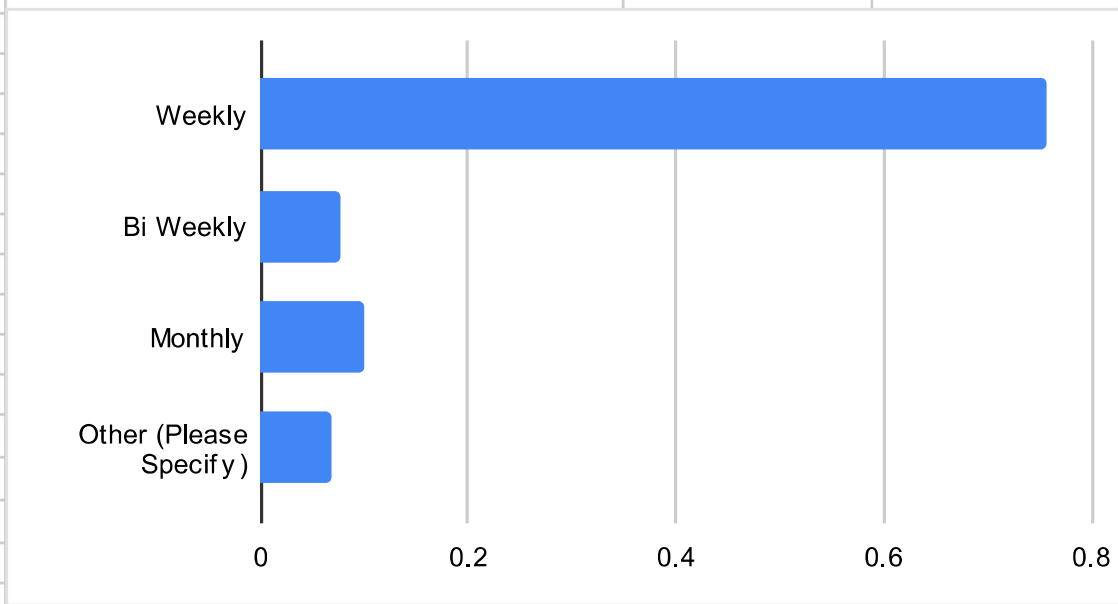
Breakdown of Other (Please Specify) Answers:
Would use a 22:00 bus
Maybe
As long as it tied in with the ferry arrival at 23:05hrs
Thursday would be good too

Also in reverse ie Ardentenny hotel back to Dunoon	
At the moment I am lucky that I can still drive and have my car but we do not know what is ahead of us and maybe be wishing we had a late night bus service	
I would be more likely to use one leaving Dunoon at 2200	

Question 4: How often would you like to see these events occur?

Total Responses:	132
Responses Skipped:	1

Answer Choice	Response (No.)	Response (%)
Weekly	100	75.76%
Bi Weekly	10	7.58%
Monthly	13	9.85%
Other (Please Specify)	9	6.82%



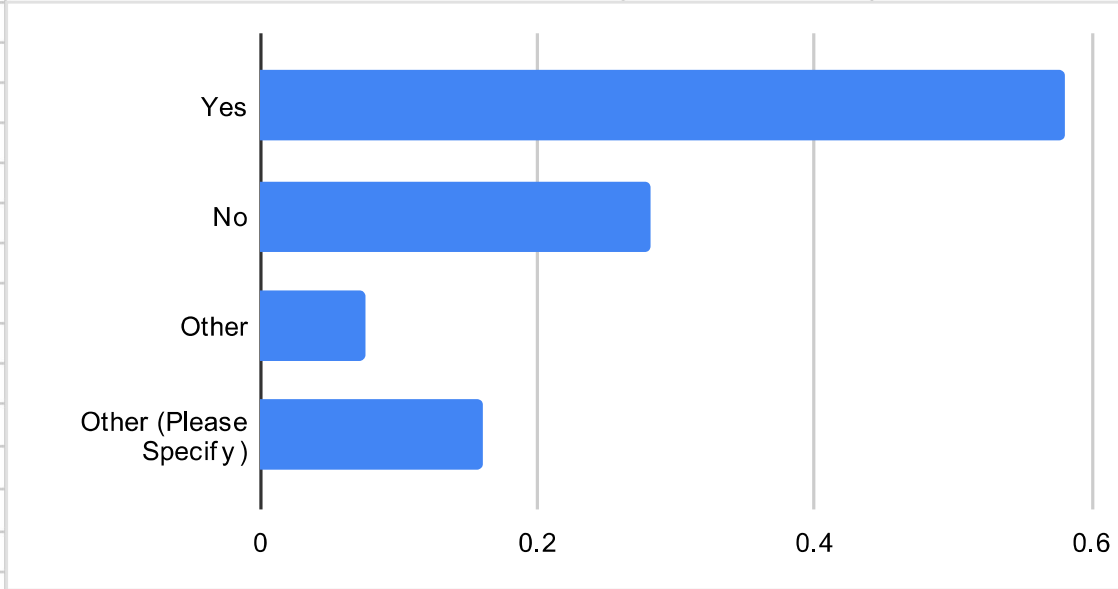
Breakdown of Other (Please Specify) Answers:
As hoc social events
Link with events happening in Dunoon, like concerts, Cowal Gathering, Christmas lights etc
Very occasionally
When big events are in town - esecpailly cowal games, concerts etc at the Queens hall

Not interested	
Weekends in the winter but every night during the summer season	
Weekends	
Can't see me using it to be honest	
I'm not a regular user but would use more	

Question 5: Would the 12:45 and 19:45 daily bus service from Dunoon to Ardentinny be a good exchange for Friday & Saturday 23:00 service?

Total Responses:	131
Responses Skipped:	2

Answer Choice	Response (No.)	Response (%)
Yes	76	58.02%
No	37	28.24%
Other	10	7.63%
Other (Please Specify)	21	16.03%



Breakdown of Other (Please Specify) Answers:
The service should be reinstated without removing other provision.
Does this mean giving up 2 buses in exchange for 1 bus ?
The 19.45 bus is useful for travellers to access events in town and vice versa
Cant know, run a service with both

19:45 could be exchanged for a later service	
This is not a service I would use but understand it maybe important to others.	
Loosing 2 busses a day and only gaining 2 at the weekend seems a bit unfair. I would be happy for the 19.45 bus to go but not an afternoon one.	
Use 19.45 a lot	
We should only lose one daily service to give one late bus...not two daily services.	
Early morning services -are they necessary?	
No these services should remain aswell as the additional 23:00 service that used to exist before covid	
Unsure seems reasonable	
Keep 12.45 often go out for lunches	
We need this service in addition to the existing ... not as a replacement for other times	
We need all service - not killing one service for another !!	
1945	
Keep 19.45 loose the 12.45	
Not sure as don't use 12.45 or 19.45 regularly and I don't understand why two bus times need to get exchanged for one...please explain.	
I use the 8 bus to get back from dunoon with my son as he attends football training.	
Should be able to run both!	
Wouldn't mind the 12.45 but the 19.45 is the last normal service ?	

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses	132
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Responses Skipped:	1
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Response No.	Response
1	Welcome addition to weekend service's. Thank you
2	Yes
3	Don't go to Dunoon at night due to poor bus service, a later bus would help me socialise at the weekend and attend concerts.
4	Would only find it helpful if went to glenfinart bus terminal. I live at the end of Ardentinny and no use if stops at main part of village. Would be good to use a late service to come back from strone and Ardentinny pub itself but again only if it goes to glenfinart bus terminal
5	Later bus would be a good idea
6	If there is a service provided it will be used!
7	A great idea
8	Would need to go all way to glenfinart bus terminal or the people in the other side of village won't benefit as too far to walk
9	.
10	I would use the 11 service as required.

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses 132

Responses Skipped: 1

Response No. Response

11 Really miss the service going to friends for a meal and drink las there's no local taxis I paid £26 for 2.5 miles as I had to pay a retainer for it coming to Dunoon I'd use the strone inn, blairmore and Ardentinny hotel for meals and drinks if there was a late bus It was stopped at Covid lockdown and never reinstated

12 Why cant there be extra busues?

13 No late bus service from Dunoon to Ardentinny severely hinders peoples willingness to go into town at a weekend. The late bus that ran pre covid appeared to meet most folk's needs. Why can't this just be reinstated rather than doing an 'exchange'.

14 Less buses but a later bus at weekends would be beneficial.

15 A difficult choice but I'm more likely to use a late bus than one during the day.

16 It would be good to have this service reinstated. It was always a busy bus.

17 Having this service would allow people from both communities to commute.

18 ..

19 I feel the exchange of the times would suit a lot of locals

20 I'm a teenager and live in strone at weekends when I go out with my friends I have to come home on the 9pm bus or find a friend to stay with it means I could come home a bit later

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses 132

Responses Skipped: 1

Response No.	Response
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21	If there was a later bus I could go to the pub with friends I avoid this at the moment as a taxi home is very expensive this would change my social life
----	--

22	No need to sacrifice another time for this as you will be paying the driver anyway.
----	---

23	Bus service is appalling I feel cut off from Dunoon living in the shore, £30 for a taxi home after nine is not acceptable Axing of the late night bus was supposed to be only a temporary service during the pandemic why did it not revert back. Dunoon is a dying town!
----	---

24	I would also like to see the 0900 bus from Blairmore be extended to cover Ardentinnny
----	---

25	This would be really helpful for coming home from work.
----	---

26	Why not run a smaller bus on Fri/sat night
----	--

27	This bus service has been greatly missed!
----	---

28	It would be brilliant if the 23.00 bus could be reinstated on Fridays and Saturdays. We just don't go into Dunoon at night at the weekend now since the late bus stopped and never came back after lockdown. Don't go into town because it's so expensive having to get a taxi back to Blairmore. Meanwhile you see buses sail by earlier in the evening totally empty. The 23.00 bus was always well patronised. It would be lovely to go for a meal with my partner at 7.30 pm instead of 5 pm or lunchtime. It would be brilliant for the whole community to have that bus back so that people could go to the cinema or events at the Burgh Hall or Queen's Hall. You do feel so cut off from Dunoon and night life these days.
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Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses	132
Responses Skipped:	1

Response No.	Response
29	More buses on time please!
30	It would help the local halls and pubs especially now with zero drink whilst driving
31	My teens would really benefit from a later bus at weekends instead of having to catch the last bus at 9pm from Dunoon or pay for a taxi to Sandbank!
32	The late bus is sorely missed
33	We have drastically reduced attending events in Dunoon (light switch on/queens/burgh hall etc) because the night seevice was cancelled. Having to get 2 taxis home, due to there being more than 4 in the household is an additional £50 in taxis to get home, Making it unaffordable, and sometimes the taxi works our dearer than the event tickets, so doesn't make sense to attend. We used the night bus regularly before it was cancelled. Please bring it back!
34	A later bus should be in addition to existing services, not instead of. The published timetables at bus stops and online should match the actual times the bus runs at - sometimes the bus just doesn't turn up and it is hard to plan travel and rely on connections if the information is out of date.
35	Later bus is needed
36	A late bus existed prior to Covid ... why was it not reinstated ?
37	Thanks

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses	132
Responses Skipped:	1

Response No.	Response
38	We have two teenage boys who would use this service regularly. It also means I can go into town for a pint on a Friday after work. Hope the bid is successful.
39	Our community Council fought for the bus service we now have. Some of the services have been reduced I would not like to think that the service was reduced once again to qualify us for a late evening bus service we must fight to keep our services here in Ardentenny
40	A good service as it is with a few minor tweaks and it will be spot on
41	Put on a smaller bus. Have often travelled back on last bus to Dunoon and only had a handful of passengers
42	We used to use the late night bus every Thursday and Saturday. Since the service was withdrawn our social life has been restricted. We can no longer attend events in Dunoon or across the water,
43	It would be lovely to have a late night bus once a month to allow us to use the service and eat out and have a few drinks in Dunoon. Without one of us having to drive!
44	It would be great if the buses ran when there were evening events at the Queens Hall / Burgh hall .
45	Yes
46	I'm happy to go with the majority
47	Definitely more buses on a Sunday for the youth and elderly? people have lives and need this bus

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses 132

Responses Skipped: 1

Response No.	Response
48	Need extra services not exchange
49	A weekend bus service is a great idea. I know many who would utilise this
50	We need a loop out to Whistlefield / Coylet early evening say 6/7pm and return 10 or 1030pm. If the evening Inverary bus returned then the last 489 from Ardentinnny could loop round to whistlefield / coylet before returning to town.
51	More than one bus on a Sunday (2 is fine)
52	.
53	*
54	The 1 o'clock and 8 o'clock are the most useful busses in the summer.
55	.
56	N
57	Since the late buses stopped during covid we have been unable to support evening events in Dunoon and in Ardentinnny.

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses	132
Responses Skipped:	1

Response No.	Response
58	It wouldn't even have to be as late as 23:00 even a 22:00 or 22:30 one would be great as for adults aswell as kids the weekends are when we are all out later but if there is no bus to get home it makes it harder to arrange plans
59	Even if you put on a smaller bus or a booking service where people had to book and purchase tickets beforehand so you new what size bus would be needed this not wasting money
60	I visit my mum at the weekends, she lives in Strone. I always struggle get back into town as the bus does not run late enough
61	My neighbours and I can't have a night out without paying nearly £30 for a taxi home. We live in Dunselma Court. The hill is too dark and steep to walk up. Even one late bus each night that would stop at the school would make such a difference. There are quite a few people here who live on there own that can't get to a local pub restaurant so are socially isolated.
62	There should be NO exchange!! The current timetable should remain and the 23:00 service should be added back on as it was pre covid!
63	It would also be nice to go to the blairmore or strone inn or the ardentinny from out of Dunoon to ardentinny way for non residents of the shore villages to enjoy what businesses you have there too
64	
65	Think a later bus should be added but no earlier buses taken away as there more needed.
66	N

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses	132
Responses Skipped:	1

Response No.	Response
67	Good idea
68	When going to cinema, Queens Hall events we need to get a taxi back and that costs £40... Can the bus company not tell us which service times are under utilised ? Would make sense to swap those out. Happy to support Dunoon business and events but we need a bus to get us there and back . It's a great service just stops far too early.
69	Great idea
70	No exchange of buses just later buses at night to coincide with social activities going on beyond 9.45pm.
71	Good proposal
72	We need more not less services
73	It would be good to have at least a regular late night service once/twice a week to allow residents to stay later in Dunoon or over the water and get back home without having to rely on taxis.
74	This is a wonderful idea! It has been impossible to use public transport for evening events in Dunoon (cinema, concerts etc) since the late bus was removed from the timetable.
75	Any later evening weekend busses would be very welcome as it would allow people to socialise a bit more in Dunoon and it would allow people from Dunoon and the villages to visit the village pubs or friends houses for social evenings.

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses	132
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Responses Skipped:	1
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Response No.	Response
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76	Would prefer to have regular bus service availability during daylight hours to get to town for shopping etc
----	---

77	Weekend late buses are essential for all age groups to be able to socialise
----	---

78	I know the bus serves other areas than the shore villages but it would maybe be more sustainable and / or less costly to use a smaller bus all the time instead of always the large one .
----	---

79	I think there should be a later bus so we can get our social life's back it will deter drink driving.
----	---

80	There should be no exchange when you change an existing service people suffer. The late bus should run Friday and Saturday nights all year and 6/7 nights a week (maybe exclude Sundays) during the summer season April to Oct for eg. There are a great many people who not only live but holiday makers too who would use the late service, tourism must be supported it is the only real industry in the area.
----	---

81	Good idea
----	-----------

82	Having to leave at 21.40, last bus, from Ardentinnny means socialising with friends has to be curtailed. This really puts a damper on evenings. Plus both pubs, Strone and Ardentinnny empty early especially Friday & Saturday curtailing sales and social evenings. The late bus is a necessity.
----	--

83	Late night weekend would be great, but not to lose the 12.45 bus during the day.This would have an impact on older people dependant on the bus during the day
----	---

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus	
Total Responses	132
Responses Skipped:	1
Response No.	Response
84	Why can we not have a weekend bus service in addition to the existing bus service instead of having to do an exchange?
85	Would be really great to be able to get a later bus home as we live at the north end of ardentinnynot far from the terminous, and much saver for not having to walk home along the road from where the bus terminates at the carpark when traveling after 19.45.
86	No further comment
87	In a small but active community, the lack of late night public transport has a huge bearing on our work and social wellbeing. If we could have even a late night service only at the weekend, it would make a huge difference to our community and the social integration within ours and our fabulous shore Village Community. We look forwards to the re-establishment of the pre-covid West Coast Motors 489 timetable.
88	NA
89	There are many local businesses who would greatly benefit from this service.
90	Not sure that exchanging current runs for additional runs is the way forward. What happens if the proposed new service of 11pm isn't used, would it be cancelled and would the previous times of 12.45 and 17.45 then be reinstated? We should be fighting for additional services to bring us in line with other areas, these companies already control and shape how people that don't drive have to live their lives.

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses 132

Responses Skipped: 1

Response No.	Response
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91	I have been unable to attend anything at The Burgh Hall and Queens Hall as they finish too late for the last bus to Ardentenny and my son who lives in Dunoon has to always leave early at weekends to get back.
----	--

92	Exchange for first early morning bus .
----	--

93	I would not regularly use a late bus but once or twice a month would give the opportunity to go into Dunoon for entertainment. 22:00hrs would probably be late enough and could be provided by cutting the 19:45hr service.
----	---

94	Young people staying out in Kilmun and beyond are already at a disadvantage and not having this service restricts them more. It's sad. A safe way to get home is 100% necessary and waiting in a dark street trying to get hold of a taxi late at night is not safe for anyone anywhere.
----	--

95	Bus service must be viable
----	----------------------------

96	No comment
----	------------

97	.
----	---

98	Good idea
----	-----------

99	Would be ideal if it ran to toward/innellan not just ardentenny
----	---

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses 132

Responses Skipped: 1

Response No.	Response
100	No other comments
101	A late night bus would be very useful thanks
102	Think the 1945 bus is a reasonable swap but not the 1245
103	As above
104	The Shore Villages have pubs, restaurants and need footfall for these to prosper as well as meet the needs of people living there. At present they cannot even go to the cinema as there is no bus back. Events in village halls always relied on the previous timetable so that people could attend functions.
105	A trial run would probably be the best idea to gauge the popularity of the service.
106	Look forward to changes being made as the current service limits our social choices
107	This service is a lifeline for the village otherwise we cannot go to Querns Hall concerts, plays or the cinema or go for dinner and a drink in Dunoon. A taxi home costs £40. Please bring our late bus back
108	Great idea

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses	132
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Responses Skipped:	1
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Response No.	Response
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109	A bus running in accordance to the burgha hall events, i'd like to see installed. I also like a bus that leaves Dunoon running to ardentiny Friday and Saturday evenings. Leaving Dunoon at 12 midnight to ardentiny. Don't mind what we have to do to get them. Perhaps even a smaller but to start. See how it gets used.
-----	---

110	Busses running for events in Dunoon is definitely something to get the community out and about
-----	--

111	Yes
-----	-----

112	Yes
-----	-----

113	I expect not many would be affected by the exchange from the 12 45 service.
-----	---

114	Also Thursday late night bus would be useful, in fact reinstating the pre covid bus timetable would give us back our travel freedom for eating out and entertainment in Glasgow/ Greenock.
-----	--

115	Outlying areas need a late bus in order to help the towns bars and restaurants and the economy
-----	--

116	
-----	--

117	Confused as to why you would have to exchange a bus service and not just add one more for someone to get extra pay? Unless that is the reason, I don't believe any service should be exchanged - Thank you
-----	--

118	Reinstate the last bus on Friday and Saturday without removing midweek provision. This is still less than the pre-Covid timetable.
-----	--

Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus

Total Responses	132
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Responses Skipped:	1
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Response No.	Response
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119	Why do we have to loose 2 bus services in which to reinstate the late night bus that we always used to have up until the pandemic. The current timetable was only supposed to be temporary during the pandemic. A late night bus during the week should be reinstated as evening events at Queens hall etc aren't just at the weekend. There should be an incentive to leave the car at home.
-----	---

120	Later Sunday busses would also be useful
-----	--

121	.
-----	---

122	Weekly summer Fortnightly winter
-----	----------------------------------

123	There needs to be at least one late bus on weekends
-----	---

124	We need a late bus to help the village
-----	--

125	a late nght bus sevice is required in the rural area
-----	--

126	I think this is a good suggestion
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127	Any bus service would be a great improvement. Bus service is diabolical
-----	---

128	A later bus on Friday excellent idea.
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Question 6: Have your say! All suggestions welcome in this section regarding the bus proposal. Bus exchange during the week, for weekend bus	
Total Responses	132
Responses Skipped:	1
Response No.	Response
129	Anything better than the latest bus being so early
130	It's a tough call because the requirements of bus services will change depending on what social events are occurring and where. At this time I cannot see any benefit swapping any midweek service for weekend ones. What would be a good idea is to get the elderly car drivers who clearly shouldn't be on the road for their own and other people's safety onto buses. We have a high density of them in and around Dunoon.
131	I would def use this bus as at the moment I have to leave Dunoon at 9pm to get home.
132	At least we can go to the cinema again on a weekend and maybe have a glass of wine between film finishing and getting the bus as ppreviously.